TENNIS CANADA OFFICIAL'S CONDUCT AGREEMENT

Updated January 2017

As a Tennis Canada Official, I agree to abide by this Conduct Agreement. I agree to maintain the high standard of professionalism, on and off the court, required from all officials under the Tennis Canada Code of Conduct for Officials, as summarized here:

- a. Officials must be in good physical condition.
- b. Officials must have natural or corrected vision of 20-20 and normal hearing.
- c. Officials must be on-time for all assignments.
- d. Officials must study, understand and master the current edition of the Rules of the Court.
- Officials should dress and maintain their appearance and personal hygiene in a manner befitting the dignity and integrity of the sport of tennis.
- f. Officials shall not drink any alcoholic beverages within twelve (12) hours before their assignment or at any time on-site while play is in progress or while the Official is in uniform.
- g. Officials shall at all times maintain complete impartiality with respect to all players and shall not enter into any relationship or take any action that casts doubt on his or her impartiality as a Tennis Official. Officials will not officiate in any match in which the Official has a direct or indirect relationship with one of the players that might be considered a conflict of interest so as to cast doubt upon his/her impartiality. Not only is a bona fide conflict of interest prohibited, but the mere appearance of such a conflict will render an Official unsuitable for such assignments. Officials shall not socialise with or become intimate with players. Officials, however, are not prohibited from staying in the same hotels as players or from attending social functions at which players may be present, but shall not share a hotel room with any player of any age. Officials must register any potential conflict of interest with the Tennis Canada Manager of Officiating.
- h. Officials shall refrain from engaging in inappropriate or unprofessional contact with players. This includes, but is not limited to, soliciting autographs from players and posing for photographs with them.
- i. Officials should, upon request, discuss with players interpretations of Rules and ways to improve officiating and player conduct. However, before, during or after an event an Official shall not discuss with any person (including players, spectators and media representatives) except for duly authorized tournament Officials, the conduct or actions of a player without the prior consent of the Supervisor/Referee for that event or the Manager of Officiating.
- j. Officials shall not criticise or attempt to explain calls or decisions by other Officials to anyone other than those Officials directly, the Supervisor/Referee, or the Manager of Officiating for Tennis Canada.
- k. Officials shall comply with the applicable criminal laws in all jurisdictions. This obligation is violated if an official is convicted of, or enters a plea of guilty or of no contest to, a criminal charge or indictment for any offence in any jurisdiction.
- I. Officials shall comply with the provisions of the Uniform Tennis Anti-Corruption Program, which includes not wagering on any tennis event;
- m. Officials shall not, except in the ordinary course of controlling the crowd during a match, converse with the crowd before, during or after a match.

- n. Officials shall not participate in a media interview or meeting with a journalist where the Official's statements relating to tennis officiating can be printed or broadcast, without the approval of the Supervisor/Referee.
- o. Officials shall refrain from using any form of social media to post or broadcast any comments or opinions concerning players, other officials, tournament personnel or tennis events, or any information that is deemed to be not appropriate for public dissemination.
- p. Officials shall not take possession of or remove from the tournament site any equipment, supplies or other items belonging to or associated with the tournament without the prior permission of the Supervisor/Referee.
- q. Officials shall not engage in unfair, unprofessional, criminal or unethical conduct, including attempts to injure or intentionally interfere with other officials, players, tournament personnel and the public. Officials shall at all times set a good example in their conduct, which reflects upon the integrity of Tennis Canada.
- r. Officials shall not abuse their position of authority or control and not compromise the psychological, physical or emotional wellbeing of other officials, players or tournament personnel.
- s. Officials shall not engage in sexual harassment or sexually abuse other officials, players or tournament personnel.
- t. Officials shall not engage in any other conduct that, having regard to all the circumstances, would reasonably be regarded as disgraceful, dishonourable, unprofessional or an embarrassment to Tennis Canada.
- u. Officials shall make all tournament-related requests through the Supervisor/Referee or Chief of Officials rather than going directly to the Tournament Director or staff.
- Officials shall maintain a commitment to each event until released by the Supervisor/Referee or Chief
 of Officials.
- w. Officials shall be aware of, and abide by, Tennis Canada's Social Media Policy for Officials.
- x. Officials shall not use of mobile phones while on court. In addition, in all ATP, WTA and ITF events, officials shall abide by the on-court ban on smart watches and any similar devices which can send and/or receive messages.

Officials who violate any of the required standards may have their status as an official altered, suspended or withdrawn by Tennis Canada, and shall be subject to the Tennis Canada Officiating Program Disciplinary Procedures.

Any violation of these criteria may result in your immediate dismissal from the event and/or termination of all future assignments and/or revocation of your status as an official.

I further consent to disclosure of my name, certification levels, likeness and other information related to my officiating, in the context of Tennis Canada products and services.

I have read, understood, and agree to the above terms.

Further, I understand that this Official's Agreement as amended from time to time will remain in full force and effect until I further advise Tennis Canada's Manager of Officiating in writing that I am permanently retiring from participation in the Tennis Canada Officiating Program with immediate effect.